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August 7, 2015

Rugged Roofing
3030 NW Expressway
Suite 200-305
Oklahoma City, Ok 73112

Dear Sirs:

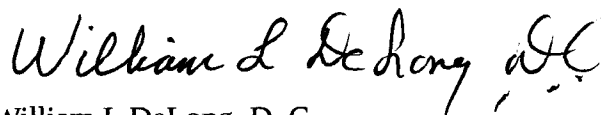
It was with "fear and dread" we approached the task of finding a roofing company to help repair the damage done to our building after the March 25th hailstorm that hit east Yukon. Having gone through this twice before and being unhappy with those results, we did not have a clue how to proceed.

It was at that moment in time, the skies cleared, the sun came out, and Brennan Nowlin walked in our front door. He was distinctly different than the scores of front men from unnamed roofers ready to slap on some tar and collect their money. Brennan offered to look at our roof, take pictures to show us the damage he found, and discuss what would be the best type roof for our needs. He had samples of materials that would work and with his help, we chose , what for us, has been the best product for our needs now and in the future. We chose a mylar covering over insulated hard board that will not only bounce the hailstones back into the air, but will serve as additional insulation for a better interior temperature. To me, this is a win-win situation.

We also met the owners of Rugged Roofing, Dan and Chad, and again felt that we were in good hands. The replacement was made in a timely manner with very little impact on the daily workings of ourselves or our tenants.

Therefore, without a doubt, I can highly recommend this truly outstanding company. Please feel free to give our phone number to perspective customers. They may talk to either me, Bill, or my wife, Faye.

Yours truly,



William L DeLong, D. C.