



January 26, 2016

Dear Potential Rugged Roofing Customer,

In 2014 we were provided a free inspection by Dan Galloway and Chad Board, the owners of Rugged Roofing. After that inspection, Dan and Chad informed us that our roof was in nearly perfect shape. Nevertheless, they took the time to record the condition of the roof via pictures and documentation. They informed us that by keeping a record of the inspection, it would be easier for our insurance carrier to pinpoint the exact origin of future storm damage.

The following year, we were hit with 1" hail on March 25th. Brennan Nowlin followed up with us to perform a re-inspection of our property, and found significant damage to our roof. We proceeded to file a claim to address this damage, and allowed Brennan and Dan to do the rest. Through a combination of their inspection records and extensive experience with the insurance process, Rugged Roofing was able to get us approved for a full roof replacement. We now have a TPO retro-fit that looks awesome, is more resistant to the elements than our previous roof, and is far more energy efficient than the traditional metal roof. We couldn't be happier!

Being owners of a business that prides itself on strong ethical and moral standards, we can say that we really value the way that Brennan, Chad, and Dan do business. Rugged Roofing is a company composed of honest, down to earth guys that are a pleasure to do business with. We would happily work with them again, and encourage you to do the same.

Best Wishes,

A handwritten signature in black ink, appearing to read 'Ronda Meadows', written in a cursive style.

Ronda Meadows
President

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